



St. Andrews

GOLF & COUNTRY CLUB
Est. 1926 ~ Open to the Public

2022 PERMANENT TEE TIME APPLICATION

Tee time requested: _____

circle one: SAT

SUN

Leader: *leader must have all information filled out*

Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____
Email: _____
 Home Phone: () Work Phone: ()

Name: _____
Email: _____
 Home Phone: () Work Phone: ()

Name: _____
Email: _____
 Home Phone: () Work Phone: ()

Name: _____
Email: _____
 Home Phone: () Work Phone: ()

*If you have any questions, please contact Bill @ ext. 111
bcrouse@standrewsgc.com*

Applications may be emailed to: bcrouse@standrewsgc.com
or faxed to: 630.231.6952
or mailed to the address below:

St. Andrews

GOLF & COUNTRY CLUB
Attn: Permanent Tee Times
2241 Route 59

West Chicago, IL 60185

www.standrewsgc.com

630.231.3100

fax 630.231.6952



St. Andrews

GOLF & COUNTRY CLUB

2022 Permanent T-Times

Thank you for choosing St. Andrews for your permanent t-time, where our goal is to provide a great golf experience. We appreciate your support as St. Andrews celebrates its "96th Anniversary 1926-2022" and continues to make improvements to the golf courses, clubhouse, and Practice Center. The information below will detail the permanent t-time package and hopefully answer any questions you may have.

2022 Permanent T- Time Season

<u>Tee Time</u>	<u>Length</u>	<u>Start</u>	<u>End</u>
6:00	21 weeks	April 9 & 10	August 27 & 28
6:07	22 weeks	April 9 & 10	September 3 & 4
6:15	23 weeks	April 9 & 10	September 10 & 11
6:22	23 weeks	April 9 & 10	September 10 & 11
6:30+	24 weeks	April 9 & 10	September 17 & 18

1. **Deposit:** \$392.00 per 4-some

2. Golf & Cart Fees

GREEN FEES WILL BE PREPAID ON A WEEKLY BASIS

Each week, please **email** your list of players **by Wednesday** so that we may bill the appropriate credit cards on file. bcrouse@standrewsgc.com OR csoto@standrewsgc.com

- Green Fees: \$49.00 (2021)

- Cart Fees: \$17.00 per person (double rider carts), \$23 (single rider carts) (2021)

*Remember, **free replays on all 18 hole green fees** (subject to tee availability) – carts extra

3. Cancellation Policies

In 2022, each PTT group may cancel four (4) times without penalty. This is the equivalent of sixteen (16) individual segments. Since Green Fees are prepaid, **all cancellations must be communicated at least 24 hours in advance to receive a refund** & to allow us to fill any unused tee times/spots.

*Please note, if part of your 4-some cancels, and you play with fill-in golfers, you will still be responsible for keeping up with the group ahead of you.

There are 2 ways to cancel a prepaid green fee – at least 24 hrs. ahead - to receive a refund:

1. Call 630-231-3100 ext. "111".
2. Email: Bill Crouse, GM: bcrouse@standrewsgc.com OR Cheryl Soto, Asst. GM: csoto@standrewsgc.com

Email is highly recommended.

Please include: group name, t-time, date & name of player(s) cancelling

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4. What happens if our group has unexpected emergencies? We recognize that unexpected events occur that will prevent your group from complying with the provisions of your permanent time. If this occurs, please contact Bill Crouse at 630-231-3100 x 111, or email at bcrouse@standrewsgc.com as soon as possible.

5. PREFERRED CUSTOMER BONUS PLAN

As permanent tee time golfers, all players listed on your permanent tee time application are eligible for a "preferred" weekday rate of **\$37.00 (2021)**, including cart (walking will be the same price).

6. ADDITIONAL BENEFITS *(Subject to COVID-19 guidelines/restrictions) ***

- Complimentary weekend snacks in JJ's Bar & Grill from 10am – 2pm, during the Permanent T-Time Season
- Monthly on course contests
- Complimentary Coffee on Saturday and Sunday Mornings during Permanent T-Time Season
- Appreciation Cookout Lunch during Golf Season
- Raffle for Great Prizes at the Appreciation Cook-Out

7. Can we play five? Yes, but all players must ride. Additionally, the group is responsible for the pace of play requirements. **If Group pace is not maintained for two weeks, your group will not be permitted to play as a five-some.** *(Subject to COVID-19 guidelines/restrictions) ***

8. Weather Issues In the event of severe weather conditions or course conditions such as not allowing carts, an optional day will be determined. When this occurs, your group may choose not to play without penalty, or play with less than four. We will make the determination as soon as possible if the day is optional. Please call the pro-shop at 630-231-3100 x 0 for details. Please note: this decision is not made until the morning of, and is **not based on weather forecasts.**

9. Questions/Concerns? The General Manager, Bill Crouse, will be available for any questions. He may be reached through the pro-shop ext. 114, office/VM ext. 111, or by email bcrouse@standrewsgc.com. Our goal is to provide a great experience. Please contact us at any time if you need assistance.



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630.231.3100 www.standrewsgc.com

Celebrating 96 Years of Excellence! 1926 - 2022



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Pace of Play Program

Please note: new permanent t-time groups are booked under the provision that a 4 – 6 week "Keep Pace Trial Period" is satisfied, in order to continue your t-time for the summer. Please see below for your t-time's pace requirements.

1. What is the pace of play program at St. Andrews? Simply defined, the basic premise of keep pace is to maintain a 10 minute interval throughout the round with the group ahead of you.

2. Not all groups can play at the same pace, how do you expect our group to keep pace? For many years, we have tracked the amount of time each permanent time has taken to play. Based upon this information, we have established an expected length of round requirement for each individual t-time. Keep in mind this is based upon the t-time, weather factors, course conditions, different groups assigned to this time and many other factors. We are confident that our expectations are based on reasonable assumptions.

3. If the basic requirement of pace of play is to maintain a 10 minute interval with the group ahead, why set time requirements? Time requirements are set so we can judge how a group is able to maintain pace. We change groups times based upon two factors: how many times a group has maintained pace and how many times the group has played within the expected length of round. A group may not finish within 10 minutes of the group ahead of them, but may finish within the time required. This would indicate that the group ahead may need to move to an earlier time. A group may finish 10 minutes behind the group ahead of them consistently, but not within the length of round expectation. This would indicate that groups ahead may need to have their times moved to later times, allowing following groups to play at their pace.

4. Our group plays in four hours. Why is this not good enough; why should we be punished and moved back? Our goal is not a system of rewards and punishments. We attempt to put groups with similar playing characteristics together. We feel a successful program is one in which groups can play at their natural pace of play, without feeling to need to rush or run. Our goal is to create a great experience. We feel this is achieved when you can concentrate on golf and not on your watch. Groups that play too fast are not felt to be good groups and groups that play slower are not felt to be bad groups. We appreciate all groups, and feel it is our responsibility to do what it takes to provide a reasonable length of round, as well as a reasonable pace of play.

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5. What does the course do to monitor the pace of play?

- a. Rangers on course. We schedule a ranger on each course to help monitor the pace of play. Their responsibility is to inform a group if they are not maintaining pace, and to do what they can to help a group regain pace.
- b. Being on time at the first tee. This is a responsibility that both the course and each player share. We will continue to work to make sure that your round starts when you are scheduled.
- c. Waiving up on par 3's. The difficulty of hole #2 and hole #3 on course #1 and hole #2 on course #2, makes it very difficult for an orderly progression of time at the start of the round. We feel that waiving up when asked to do so, enhances our ability to control the pace of play. If you are uncomfortable waiving up, then tell the ranger and you will not be required to do so.

6. What is the expected length of rounds?

Time	Expected length
6:00-6:30	3:49
6:40-7:30	3:58
7:40-8:40	4:07
8:50-ON	4:15

7. What can we do to improve the pace of play?

- a. Play ready golf.
- b. Arrive at the tee at least 5 minutes prior to your tee time.
- c. Stand a safe distance off the green and waive up when asked to do so.
- d. We understand that there may often be alternate players in your group that may not understand the basics of keep pace. Encourage the players in your group to maintain the interval with the group ahead of you.
- e. When using a cart, drop off a player at their ball and drive to your ball. Do not wait for your cart partner to hit their shot.

8. Posted Results? Yes, the pace results will be posted weekly, on the pro-shop windows.



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